Supplementary Materials 8 Template for summarising WP2 interviews, notes and survey data

PROVIDER SERVICE (Template)

DATASET:

Interviews and survey data listed here, CQC reports, key policies - any section

below many reference these as evidence

Group:

Group A Older PWLD and those with early dementia,

Group B Older PWLD who have recently been released from long term or more

complex BCTOs)

Commissioner

NHS and LA commissioners here

CQC REPORT

CQC report of provider (link) with date and ratings in 5 domains

Provider (NHS, LA, Third sector, For Profit)

Describe and provide links to website of provider-local and national where

relevant

Location for client group (Rural, urban, catchment for referrals/entry)

Describe where client group enter the service from-commissioner, self-pay and

geographical catchment

Service model (Family support, Day services, Supported living/tenancy;

Residential)

Describe service model

Features of interest

Describe key findings from interviews /survey, highlighting any discrepancies

Housing

Describe the clients housing/living arrangements including ownership/tenancy and rights

Personalised assessment and plans-personal goals

Describe how personalisation is achieved including plans, matching of staff to

person, how monitored and updated, person family involvement.

Level of paid support (eg intensive 2-1 24/7- through to a few hours) /funding

Describe how paid support is provided and paid for and matched to need

Family engagement

Describe how and at what points families are involved in decisions, and on-going

involvement in family life

Friends and people share living with (congregate living, sole living etc)

Describe the choice people have over who they live with

Day activities

Describe day activities including employment

Community engagement

Describe access to community activities including to those of general public

PBS support

Describe if PBS support is part of provision and/or part of NHS services

Environmental adaptations

Describe choice and how changes can be made to personal living space

Staffing- Continuity of care

Describe measures if any to promote continuity of care. Describe turnover and

recruitment issues

Staff- training, including PBS, Dementia, EOLC planning

Describe and evidence policies on PBS/BTCO, assessment and management of

dementia, EOLC planning, findings find interviews and survey